CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope, with sufficient postage, addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

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annay 26, 2004

Date of Deposit

John G. Rauch, Reg. No. 37,218
Name of Applicant, Assignee or
Registered Representative

Signature

Date of Signature

Our Case No.: 8285/639

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Douglas F. Reynolds

Serial No.: 10/698,038

Filing Date: October 29, 2003

For: VOICE OVER IP METHOD FOR

DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM

Examiner: Not yet assigned

Group Art Unit No.: Not yet assigned

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents Alexandria, VA 22313-1450

Dear Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56, it is respectfully requested that this Information Disclosure Statement be entered and the documents listed below and on the attached Form PTO-1449 be considered by the Examiner and made of record. Pursuant to the waiver of the rules change effective June 30, 2003

Information Disclosure Statements may be filed without copies of U.S. patents and U.S. published applications for applications filed after June 30, 2003, (see 37 CFR 1.98 (a) (2) (i)), copies of U.S. patent documents are not required and therefore are not being submitted herewith inasmuch as the captioned application was filed in the USPTO after June 30, 2003.

The references now cited are the following:

U.S. Patent Documents

DOCUMENT NUMBER Number-Kind Code (if known)	DATE	NAME
5,915,001	06/1999	Uppaluru
6,182,045	01/2001	Kredo et al.
US 2002/0110089	08/2002	Goldshtein et al.

In accordance with 37 C.F.R. § 1.97(g),(h), this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed to be an admission that the information cited is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

This Information Disclosure Statement is being filed prior to the receipt of the first Official Action reflecting an examination on the merits and hence is believed to be timely filed in accordance with 37 C.F.R. § 1.97(b). No fees are believed to be due in connection with filing of this Information Disclosure Statement, however, should any fees under 37 C.F.R. §§ 1.16 to 1.21 be deemed necessary for any reason relating to these material, the Commissioner is hereby authorized to deduct said fees from Brinks Hofer Gilson & Lione Deposit Account No. 23-1925. A duplicate copy of this document is enclosed.

This application is a divisional application of U.S. Serial No. 10/202, 495, filed July 24, 2002 and is relied upon for an earlier filing dated under 35 U.S.C. § 120. In accordance with Rule 37 C.F.R. § 1.98(d) only copies of documents not previously cited and submitted to the Patent and Trademark Office in the prior application Serial No. 10/202, 495 are enclosed for the convenience of the Examiner.

Applicant(s) respectfully request that the listed documents be made of record in the present case.

Respectfully submitted,

John G. Rauch

Registration No. 37,218 Attorney for Applicant(s)

BRINKS HOFER GILSON & LIONE P.O. Box 10395 Chicago, IL 60610 (312) 321-4200

SERIAL NO. CASE NO. LIST OF PATENTS AND PUBLICATIONS FOR 10/698,038 8285/639 **FILING DATE GROUP ART UNIT APPLICANT'S INFORMATION DISCLOSURE** October 29, 2003 Not yet assigned STATEMENT

APPLICANT(S): Douglas F. Reynolds

PEEPENCE DESIGNATION

(use several sheets if necessary)

FORM PTO-1449

REFERENCE DESIGNATION U.S. PATENT DOCUMENTS						
EXAMINER INITIAL		DOCUMENT NUMBER Number-Kind Code (If known)	DATE	NAME	CLASS/ SUBCLASS	FILING DATE
人ない	A1	5,915,001	06/1999	Uppaluru		,
·	A2	6,182,045	01/2001	Kredo et al.		<u> </u>
44	A3	US 2002/0110089	08/2002	Goldshtein et al.		

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER Number-Kind Code (if known)	DATE	COUNTRY	CLASS/ SUBÇLASS	TRANSLATION YES OR NO

EXAMINER INITIAL	OTHER ART – NON PATENT LITERATURE DOCUMENTS (Include name of author, title of the article (when appropriate), title of the Item (book, magazine, journal, serial, symposium, catalog, etc.), date page(s), volume-issue number(s), publisher, city and/or country where published.			
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EXAMINER	Ly	DATE CONSIDERED	5/16/	05

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Rev. Dec.-99